




York Catholic District School Board

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Dear Parent/Guardian,

Elementary Safe Arrival Absence Reporting

At York Catholic District School Board, one of our greatest priorities is ensuring that all our students arrive safely to school every day. Parents and guardians are required to report their child(ren)'s absence or late arrival in advance, or before bell time for the current day by accessing the **Elementary Safe Arrival Program** using any of the three methods below:

- **Toll Free Safe Arrival Phone Number 1-855-856-7862**
- The **Safe Arrival SchoolMessenger website**: go.schoolmessenger.ca
- The **SchoolMessenger App**  from the *Apple App Store* or the *Google Play Store*.

The first time you use the App or Website, select **Sign Up** to create your account. To report an absence, select **Attendance** followed by **Report an Absence**.

These options are available **24 hours a day, 7 days a week**. Future absences can be reported at any time. If you have children at a YCDSB Secondary school, you may use the SafeArrival system to report the absence for those children, as well.

Parents and guardians who have not reported their child(ren) absent or late will receive an automated phone call where they can explain the absence. If our system is unable to reach a designated contact after the required amount of time, office staff will follow up.

If any of your contact information changes, or if you have any questions about the **Elementary Safe Arrival Program**, please contact your child's school office. Thank you for your attention to this important information about reporting of your child's attendance for the upcoming school year.

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